

WEBINAR

The Frontier PMO

Co-Intelligent Human + AI Value Delivery

*Decoding Project Online retirement
and the future of PPM on Microsoft 365.*

 **April 22 | 2:00 pm EDT**

 **www.innovative-e.com/frontier-pmo**

Mike Taylor
CEO, Innovative-e



Housekeeping



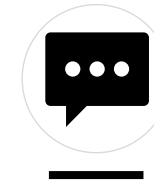
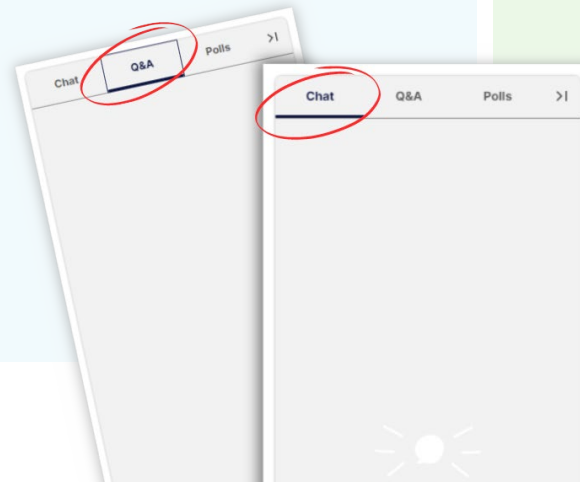
We're Recording!

Today's webinar is being recorded. A link to the recording along with the slide deck will be sent to you via email within the next few days. You are free to review the content at your convenience or share it with colleagues who could not attend today.



Ask Questions!

You may use the “**Q&A**” feature on the right-side panel of this platform to ask questions. We will address as many questions as possible as time permits.



Need Help?

If you encounter any technical issues, please use the "**Chat**" function to notify us. We will do our best to assist you promptly. You may also use this function to engage your fellow attendees and offer feedback and comments.



A QUESTION FOR EVERY PMO

In three years,
**will your PMO still exist
in its current form?**

AI isn't replacing project managers. But the PMOs that don't evolve are being replaced by the ones that do.

The Frontier PMO | Co-Intelligent Human + AI Value Delivery

Mike Taylor • Innovative-e • DigiOps

Poll Question 1

How would you describe your organization/PMO relationship with AI right now?

1. Curious but cautious
2. Actively experimenting with productivity enhancement (Copilot for meetings, etc.)
3. Adopting AI more deeply into project management via tools, agents, etc.
4. Skeptical or locked out of AI use...

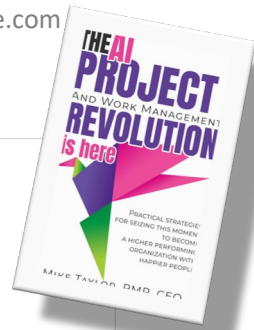
Welcome!

Meet Your Presenters



Mike Taylor

mike.taylor@innovative-e.com



- Mike is the Founder and CEO of Innovative-e and DigiOps, both Microsoft-centric companies.
- Mike began his career writing PPM software for NASA and has extensive experience as a PPM practitioner, community contributor/writer, and process & app producer
- Released “The AI Project and Work Management Revolution is Here!” book on Kindle, January 31, 2024
- Mike lives in his hometown of Merritt Island, FL



Tad Haas

Tad.haas@innovative-e.com

- Tad is the Director of Business Development and has been with Innovative-e just for over a year.
- Tad is a former Microsoft leader, PPM veteran, and certified Front End of Innovation and AI Champion
- Brings over 25 years of experience launching new solutions, building businesses, and enabling business agility across industries
- Based in Seattle, WA, Tad brings a Pacific Northwest perspective, and a love of all things outdoors



**Stephanie Taylor
(Moderator)**

stephanie.taylor@innovative-e.com

- Stephanie leads marketing at Innovative-e. She began as a marketing consultant in 2018 and later transitioned into a full-time leadership role
- Stephanie brings over 10 years of marketing experience managing end-to-end marketing strategy and execution
- A native Texan, Stephanie now calls sunny Florida home

Get your free Kindle version: April 22nd – 23rd only

Award Winning Partnership

Microsoft World-Wide PPM Partner of the Year – 2x

 **Microsoft**
Partner of the Year
2023 & 2024 Award Winner – PPM

2025 Finalist – Project & Portfolio Management
2022 Finalist – Project & Portfolio Management, Customer Experience
2021 Finalist – Project & Portfolio Management
2020 MSUS Award Winner – Project & Portfolio Management
2019 Finalist – Project & Portfolio Management

8x Microsoft Award Winner + PPM & Customer Experience + 2019-2025

8x Award
Winner



Customer success is
at the heart of these
awards!

Key Takeaways

What you'll learn here today

The implications of Project Online retirement

and describe how Microsoft's evolving PPM ecosystem is reshaping project and work management on Microsoft 365.

01

What is a Frontier PMO model

and how co-intelligent collaboration between humans and AI can accelerate insight, decision-making, and value delivery.

02

How Microsoft 365 capabilities support modern work orchestration

including Planner AI agents and platform-based orchestration approaches such as Teams4PM.

03

See practical steps for positioning your PMO for AI-enabled work management

as organizations move beyond traditional PPM tools toward platform-based work orchestration.

04

Poll Question 2

Which takeaway interests you the most?

1. The implications of Project Online retirement
2. What is a Frontier PMO model
3. How Microsoft 365 capabilities support modern work orchestration
4. Seeing practical steps for positioning your PMO for AI-enabled work management

The End of an Era

Project Online Retirement and Microsoft's Evolving PPM Landscape

01



More Than a Tool Retirement:

Why Project Online Deprecation Matters

- Signals end of Microsoft PPM tools
- Microsoft shifting from tools to platform
- Work no longer fits inside “projects” alone
- AI changes the architecture requirement
- The PMO must evolve



PLANNER BLOG 5 MIN READ

Microsoft Project Online is retiring: What you need to know



George Bullock  MICROSOFT

Sep 05, 2025

After more than a decade of supporting project managers and teams around the world, **Project Online** will officially retire on **September 30, 2026**.

Project Online's retirement is the signal that the Frontier PMO era has begun



Announced September 5, 2025 'Lights out' September 30, 2026

10's of thousands of organizations use this Flagship PPM product

Disruption is...**Disruptive!**

Microsoft Customers and
Partners Took the News,
Well...



What are Organizations Doing?

Common reactions to Project Online Retirement



If you're affected by Project Online retirement & need assistance – learn more or contact us here:

<https://innovative-e.com/project-online>

The Frontier PMO

Co-Intelligent Human + AI Value Delivery



02

2025: The Year the Frontier Firm Is Born



Journey to the Frontier Firm

Every organization's AI transformation will look different, but here's how we see it playing out over time.



Phase 1
Human with assistant

Every employee has an AI assistant that helps them work better and faster



Phase 2
Human-agent teams

Agents join teams as "digital colleagues," taking on specific tasks at human direction



Phase 3
Human-led, agent-operated

Humans set direction and agents execute business processes and workflows, checking in as needed

The Frontier of Project Management

Project Management is a Subset of Work Management

Chaotic work today exceeds human abilities

Humans must focus on high-value tasks

Business demands outpace human capacity

Today's work is pushing the limits of humans alone, keeping employees from high-value tasks that drive growth and innovation.

275

Average number of times employees are interrupted by a meeting, email, or chat every day—once every 2 minutes during core work hours

122%

Increase in the number of edits in PowerPoint in the 10 minutes before a meeting compared to the 3 hours before

60%

Portion of meetings that are ad hoc—called in the moment

58

Number of chats sent daily outside of the typical 9-to-5 workday—a 15% increase year over year

A New Project Management Operating Model:

How Humans + AI Orchestrate Enterprise Value

Humans Lead

providing direction, judgement, prioritization, and ethics

Division of labor

AI + Humans work together & separately creating better and more data

AI surfaces signals across work

reasoning over tasks, conversations, risks, dependencies, outcomes

The PMO shifts from project tracking & compliance

to decision intelligence and value orchestration

Integrated Work Data Architecture

in the flow of work inside platforms like M365 lowers friction and improves automation



Not about managing projects better; rather orchestrating value faster



The Modern Work Platform

How Microsoft 365, Copilot & AI Agents, and Orchestration Are Changing PPM

03

The Center of Gravity for Work:

All Enterprise Work is Pulled into the Platform

Microsoft 365 is the system of work

AI changes the architecture

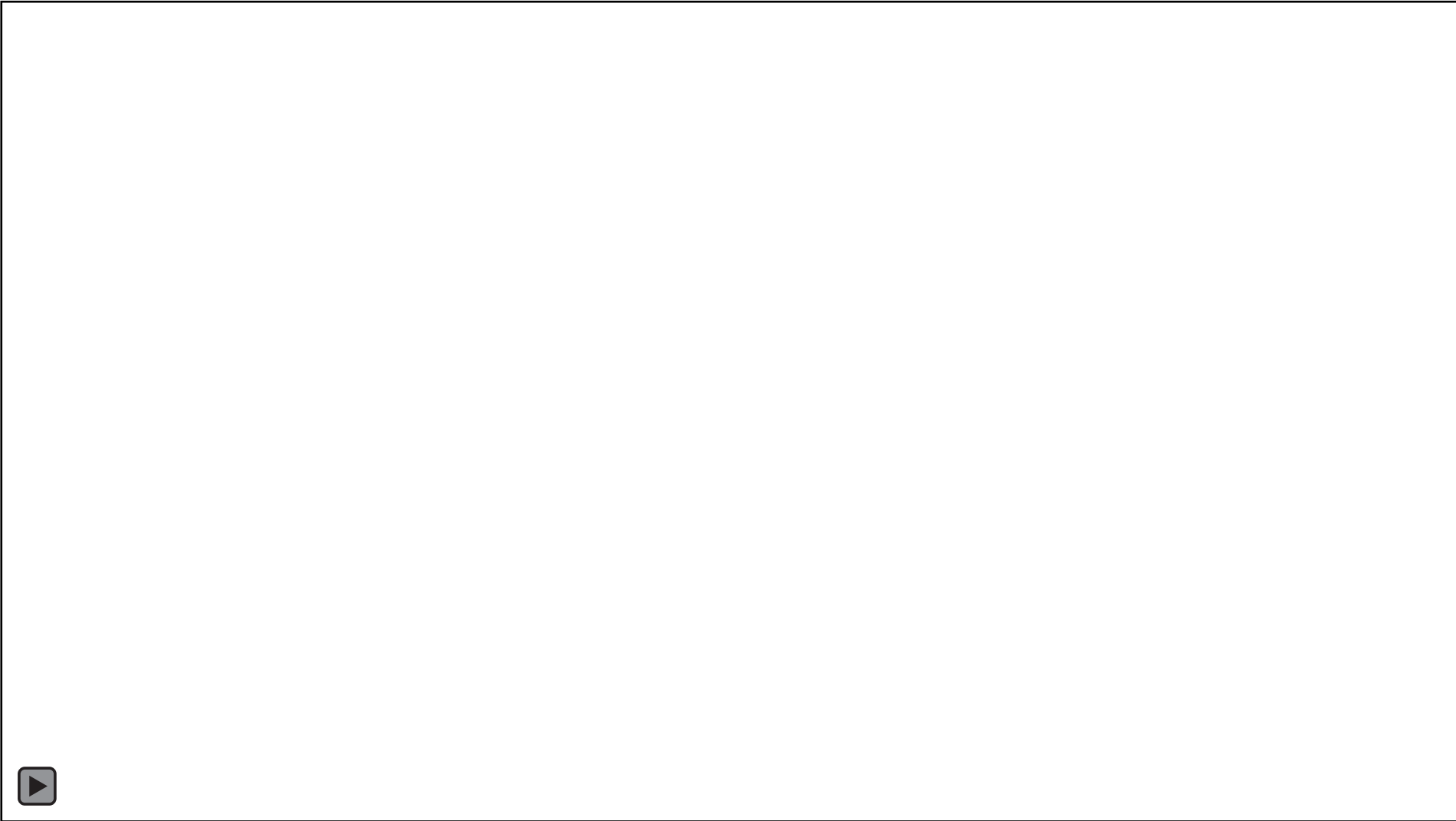
Copilot and Agents augment humans

Orchestration Matters



Platform -centric. AI -native. Built for how work actually happens

Planner ~~Project Manager~~ Agent



The Path Forward

Positioning Your PMO for AI-Enabled Work Delivery

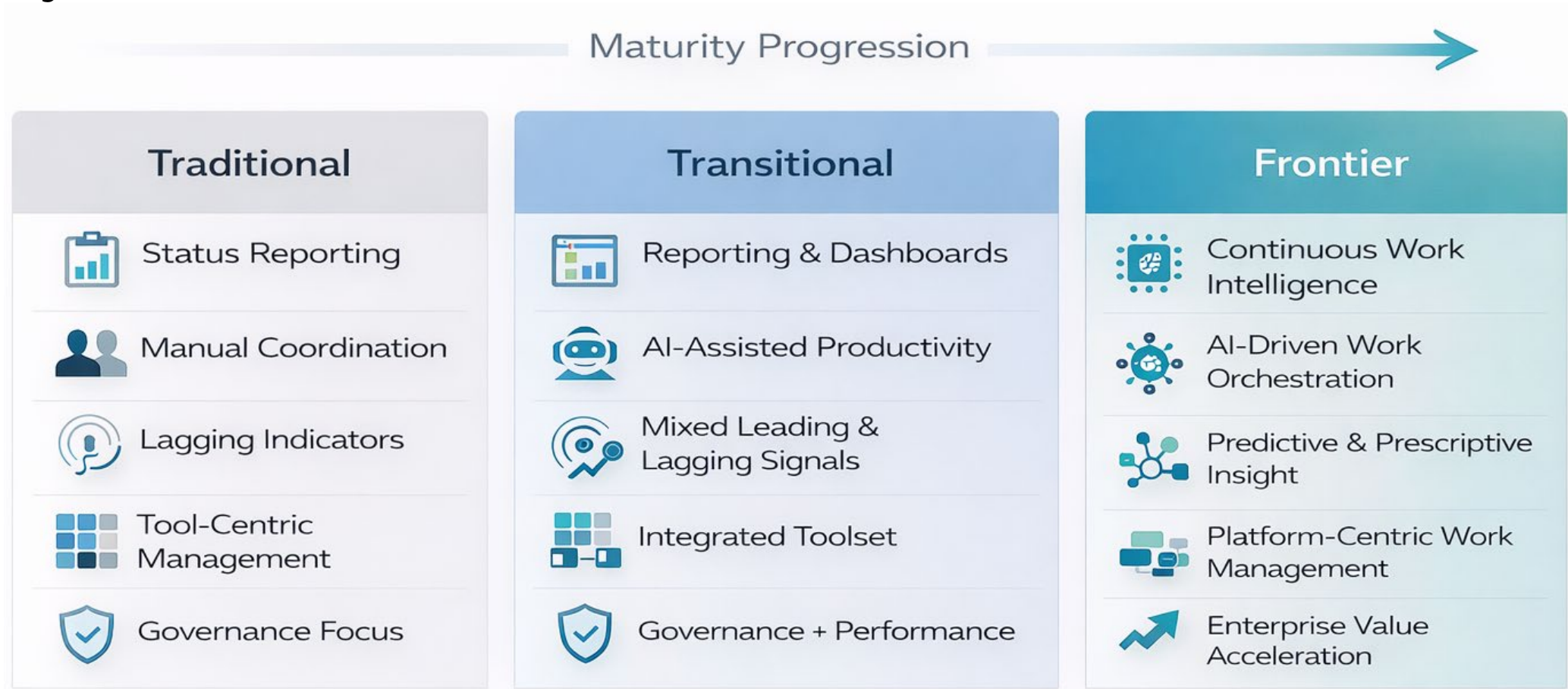


04



Evolution to a Frontier PMO:

Typical Progression Pattern



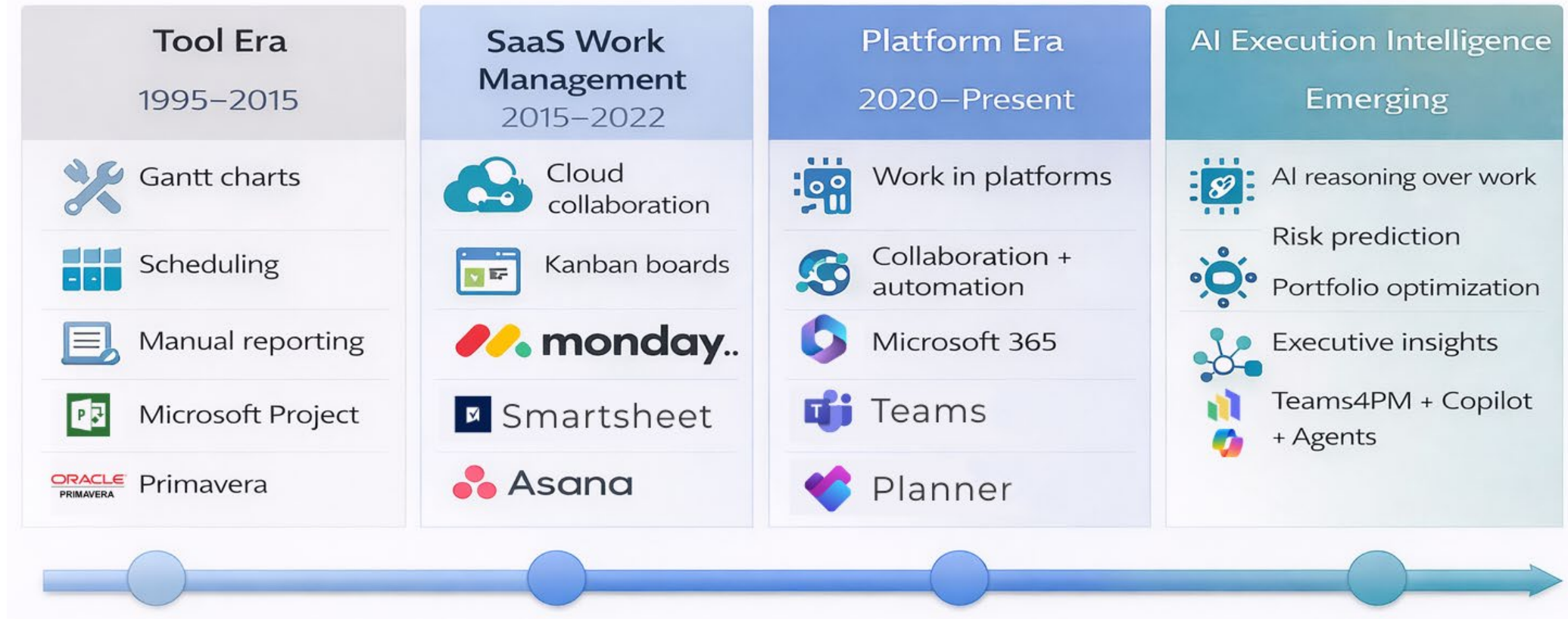
Poll Question 3

How ready is your PMO to operate as a Frontier PMO today?

1. We're already moving in that direction
2. We see the vision but don't know how/where to start
3. We're still convincing leadership why it matters
4. Honestly, I've only recently heard the term

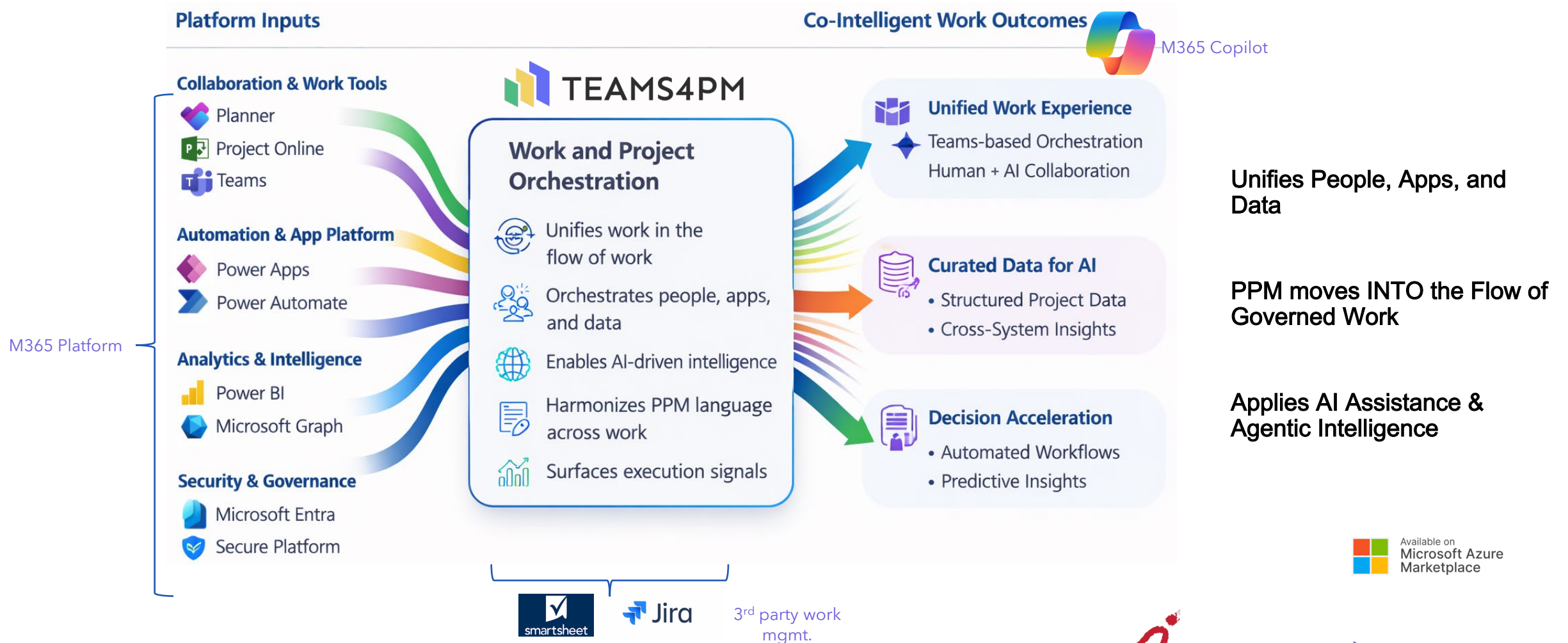
The Evolution of Work and Project Management Technology:

Tools SaaS Work Management Platforms AI Execution Intelligence



Teams4PM: Orchestrating Co-Intelligent Work on Microsoft 365

Unifying people, AI, and work to accelerate value



Teams4PM: Orchestrating Co-Intelligent Work on Microsoft 365

Unified and governed for ALL WORK across ALL Task MGMT. TOOLS

Consistent Teams Channel Experience Across All Projects

The screenshot shows a Microsoft Teams channel named 'Customer productivity app'. The top navigation bar includes tabs for Posts, Shared, Project, Notes, Report, Project Details, Issues, Action Items, Risks, and Lessons Learned. The 'Project' tab is highlighted with a red circle and an arrow pointing to it from the text above. Below the navigation bar, there are options for Grid, Board, Timeline, Reports, Charts, and People. The main area displays a Gantt chart for a project with tasks like 'PO Process', 'Enter PO-Into Sys...', 'Place Electronic F...', 'Identify Scope', 'Identify Milestones', 'Add Resources to...', 'Shared Service R...', 'Establish Meeting...', 'Create Milestones', 'Create Tasks', and 'Document Manag...'. A red arrow points from the text below to the Gantt chart area.

Embedded Governance: Teams and Channels for Projects

'Project' Tab Surfaces Task Mgmt. Tool of Choice - Planner in this Example

Executive Dashboard: Visibility Across All Work in All Tools

The screenshot shows the TEAMS4PM Executive Dashboard. It features a 'PORTFOLIO DASHBOARD' with a 'DEPARTMENT' dropdown set to 'All'. Below this is a 'PROJECTS BY DEPARTMENT AND PHASE' bar chart. A table lists 'ACTIVE PROJECTS' with columns for Project Name, Project Manager, Start, Finish, % Complete, Overall, Overall, Cost, and Risk. Metrics include '# ISSUES' (12), '# RISKS' (18), and '# LESSONS LEARNED' (8). A 'PROJECT BY PROGRAM' bar chart shows counts for different programs. At the bottom, a 'Project Priority Scores Compared to Average Peer Scores' bar chart compares scores across weeks from 1/26 to 3/26.

AI Driven Positivity Scoring Across Projects for Team 'Sentiment'

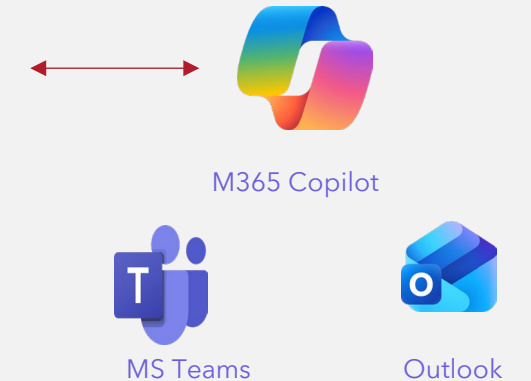
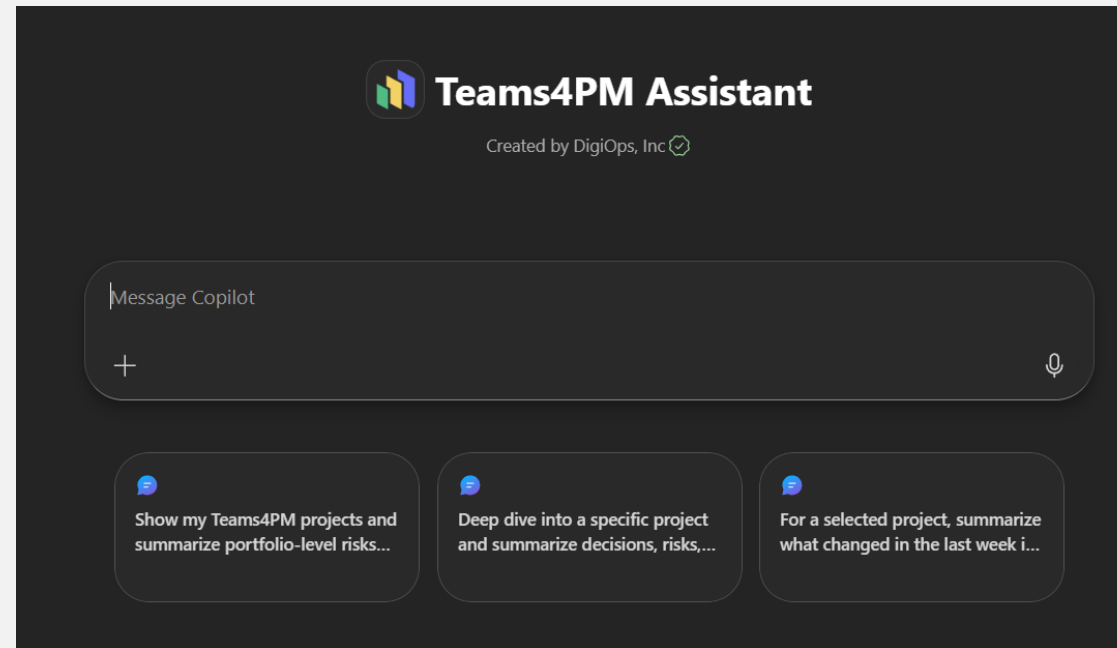
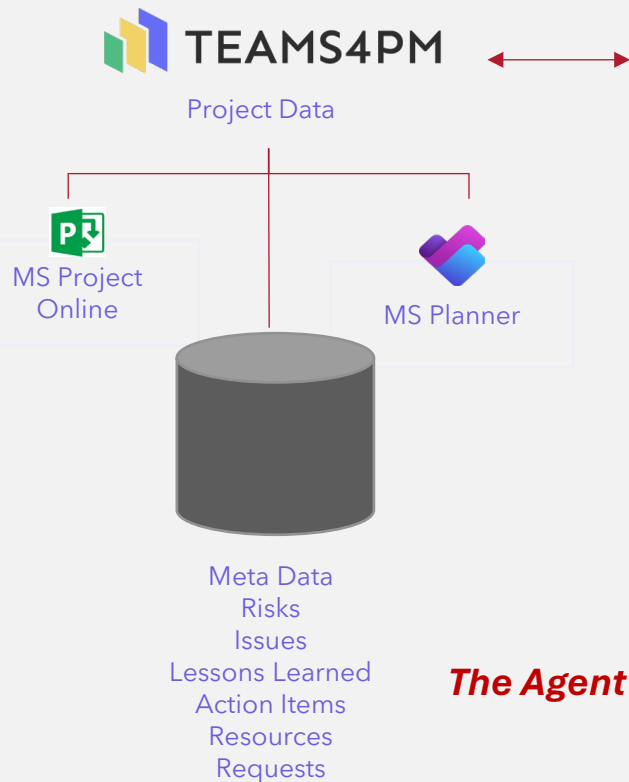
The screenshot shows an 'Excel-to-Power BI Report Migration' dashboard. It includes a 'Projected Finish' of 247 Days (11/17/2026). A 'Health' gauge shows '(Blank)'. A 'Details' section shows 'Phase' (Discovery, Teams4PM PMO, Execution Tool) and 'Overall' status (59%). A 'Budget' section shows 'Estimated Cost' (125.00K) and 'Available Budget' (125.00K). A 'Task Details' section shows 'Total Tasks' (2,82K) and 'Completed Tasks' (0). A 'Risk Matrix' table shows risk levels (High, Medium, Low) across categories. A 'New Issues' pie chart shows counts for 'Open', 'In Progress', and 'Closed' issues. Summary counts at the bottom show: Issue Count (9), Risk Count (12), Action Count (11), and Lesson Count (8).

Project Level Reporting for Standard RAG KPIs, Risks, Issues, Budget, etc.



Teams4PM PPM Assistant Agent

Data Shaped for Optimal Agent Reasoning made possible by
Teams4PM



The Agent is reasoning over ALL M365 data across ALL scheduling tools for ALL up Co-Intelligence

PPM Agentic AI Demo



THE QUESTION, ANSWERED

In three years,
**your PMO won't
just still exist.**

*It will be the reason
the business moves faster.*

The work starts NOW. The question is whether you lead it - or inherit it.

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WHERE ARE YOU RIGHT NOW?

How we help you move forward

Helping organizations move to Frontier — delivering higher value with happier people.

URGENT

Rapid Project Online Response

*For teams facing the September 30th
deadline*

Choose your path and execute before the lights go out. We'll help you assess, decide, and migrate without losing velocity.

Best if: you're still on Project Online

START HERE

AI Assessment & Proof of Value

*For teams exploring what's real vs.
hype*

A structured engagement to identify where AI actually delivers in your PMO today — with a working proof of value you can show leadership.

Best if: you're ready to pilot, not ready to commit

ACCELERATE

Rapid Project Modernization

*For teams ready to become a
Frontier PMO*

A defined path from current state to platform-based, AI-native work orchestration on Microsoft 365 — with Teams4PM at the core.

*Best if: you have leadership buy-in and a
mandate*

Thank-You!

Q&A, Resources, & ways to keep in touch:



Innovative-e Website
<https://tinyurl.com/Innovative-e> 

Innovative-e Discovery Call
<https://tinyurl.com/iec-contact> 

Teams4PM Website
<https://tinyurl.com/teams-4-pm> 

Teams4PM Demo
<https://tinyurl.com/demo-teams4pm> 

Microsoft Planner Blog
<https://tinyurl.com/MS-Planner-Blog> 

Mike's Book on Amazon
<https://tinyurl.com/project-revolution> 

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