

An increase in project workload results in the implementation of Project Server Plus (PS+) to gain visibility and control at Haag Wonen.

Based in The Hague, Dutch housing corporation Haag Wonen is one of the largest in the city, owning more than 22,000 homes and 2,500 corporate premises. The organization has an active policy focused on improving the living space of all its residents by providing adequate, well-maintained and affordable housing. By working in partnership with its residents and other third-party organizations, Haag Wonen aims to provide sustainable housing to meet the challenges faced within the city.

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The Issue

An unexpected influx of organizational change projects put immense pressure on the project delivery function of Haag Wonen, causing a drop in the number of projects successfully delivered. The team at Haag Wonen realized that with more organizational change projects to deal with and many larger sized programs of work coming online, they needed a toolset to help them to control and track their ever-expanding portfolio.

The Solution

The search for a tried and tested technology solution to quickly become operational led Haag Wonen to a best practice based toolset that instantly improved the project management capabilities at the organization. The implementation of PS+ rapidly progressed with a live environment that was ready within eight weeks.

Haag Wonen provided input to ensure skill sharing and continual communication throughout the technology install, process design and on-going support. Additionally, training helped the team prepare for the management of change, user adoption and new project management processes.

The Benefits

Haag Wonen currently has over 60 PS+ users, including project and team leads, managers and directors. The Project Management team has achieved their goal of optimizing their processes, portfolio and technology to handle the increased work load and drive greater project delivery results.

“Our fear concerning the creation of additional bureaucracy was removed the moment we saw that the tool made our project management methods simple and easy to use.”

- HANS LUSSING
MANAGER I&A AT HAAG WONEN

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Next Steps

PS+ provided the organization with standardization and transparency. Furthermore, they plan to continue taking a staged approach to updating the way they manage projects to ensure a continual increase in the number of projects successfully delivered. Haag Wonen can now focus on their portfolio composition based on business drivers where PS+ serves as a source for support and insight.